



## FREQUENT ASKED QUESTIONS (FAQS) FOR TESTINGMOM.COM

### 1. What does your site offer that I can't get free on the Internet?

If your child will be tested for gifted and talented qualification, private school admissions or state assessments, we offer practice questions for the most common tests given for these purposes.

While you may be able to find small numbers of sample practice questions for certain tests on various sites on-line, our site offers **tens of thousands of practice questions** modeled after the actual tests that are most commonly given for gifted and talented qualification and private school admissions. We constantly add more questions to our site, so keep checking back for new practice questions even after you join. Our site also features hundreds of thousands of practice questions for the challenging Common Core State Standards that could determine if your child is able to advance to the next grade at the end of the current school year.

We also offer online games that help your child learn in a way that's fun and interactive. These games will keep your child entertained for hours on end while preparing them for critical gifted and talented, private school, and other standardized tests.

Finally, we offer a wide array of skill building programs, designed to keep the momentum going after the test is over. These programs – which include Study Island, Scoot Pad, Manga High, Encyclopedia Britannica School Edition, Britannica School, PLANETii SmartMath, Scholastic BookFlix, Scholastic TrueFlix, Mathletics, and many more – cover subjects ranging from reading to math to science and social studies and the Common Core State Standards. Individual memberships to these programs would cost you well over \$500 per year, but with a select Testing Mom membership you get access for fractions of the cost.

### 2. Do you guarantee that my child will pass her test if she uses your materials?

No. We make no guarantees about our material or the results of your child's test. We offer materials that parents can use to help their child prepare for a test or assessment; however, it is the responsibility of the *parent* to practice with their child in a way that maximizes their child's chances of success.

### 3. After I join, where do I find the practice questions?

Log into the site and select the test that you want from the blue dropdown menu. Once you are redirected, click the tab at the top of the page that says "Practice Questions – View and Print."



**4. Are questions available as soon as I join?**

Yes, questions are available immediately.

**5. Can I download and print the questions?**

Yes, you can! Or, you can open the questions on-line and go through them together, having your child point to the answers on the Internet. We suggest that you do some questions on-line with your child and print some questions so your child can do them with pencil and paper. Variety keeps it interesting for your child. And don't forget that your Top Membership also includes access to online games that let your child practice in a way that's fun and interactive.

**6. For which grade levels do you have practice questions?**

Pre-K through 8<sup>th</sup> grade.

**7. What is the difference between the Genius membership, the Top 1% membership, and the Test Prep Only Membership?**

To see the differences between each package in detail, click the red "Buy Now" button at the top of the homepage and scroll down to see the comparison chart.

Here is an overview of what you'll get at each membership level:

**Top 1% membership:**

- Over 45,000 practice questions for the most popular tests;
- On the go practice questions;
- Access to our two dozen Skill Building programs, including Scholastic Online Books, World Book Early Learning, PLANETii SmartMath, Britannica School, and many more;
- Access to our Admissions Prep Kit;
- Email access to the testing experts; and
- Access to our exclusive tele-seminars.

**Genius membership:**

- Includes everything in the Top 1% membership, plus private phone consultations with Karen Quinn, The Testing Mom, or Michael McCurdy, NYC Gifted and Talented expert.

**Test Prep Only membership:**

- Over 45,000 practice questions for the most popular tests;
- On the go practice questions; and
- Access to our Admissions Prep Kit.

**8. If I sign up at one level, but then want to upgrade, how do I do that?**

If you decide to upgrade to a higher membership level, just log into TestingMom.com and click “My Account” at the top of the page. Then click the link that says, “To Cancel or Upgrade Your Membership Click Here.” Then select the new membership level that you want, and fill in the billing information at the bottom of the page. We’ll adjust your payment accordingly so don’t worry. Please let us know after you upgrade to a higher membership level by emailing [help@testingmom.com](mailto:help@testingmom.com).

**9. How long should I practice questions with my child each day?**

For younger children, you should start by practicing about 10 minutes a day and build up to a half an hour. When your child is close to the test date, you want to be sure he can focus on doing practice test questions (or another academic-like activity) for up to an hour because that is the typical length of a test. For older children in third grade and above, you can do practice questions together for up to a half hour each day.

**10. What do you offer besides practice questions?**

To see the differences between each package in detail, click the red “Buy Now” button at the top of the homepage and scroll down to see the comparison chart.

In addition to the benefits that come with a membership, we regularly offer tele-seminars on various topics related to testing.

Top 1% and Genius members can ask testing-related questions that will be answered via email. We have experts in the areas of reading, speech, psychology, education, admissions and more available to our Top 1% and Genius members to answer questions.

For a discounted price, members at any level can schedule a private consultation with Karen Quinn and/or Michael McCurdy. (Genius members receive FREE weekly consultations).

Depending on the package you choose, we offer free (or discounted) books, IQ Fun Park, pattern tiles and more.



**11. How do I cancel if I want to stop my membership?**

To cancel your membership, simply log into TestingMom.com and click “My Account” at the top of the page. Then click the “Membership” button on the left hand side of the screen and click the link that says “Cancel My Membership.” Follow the prompts to cancel your account.

**12. If I have a technology problem with the site, what should I do?**

Send an e-mail to [help@testingmom.com](mailto:help@testingmom.com) or call 877-609-6203. We're online all the time so we'll get back to you quickly (even on weekends).

**13. If I have questions about membership or the various packages, what should I do?**

Send an e-mail to [help@testingmom.com](mailto:help@testingmom.com) or call 877-609-6203.

**14. If I have a question about a particular test, what should I do?**

We like for all of our members to post their questions on our Facebook page since other parents will find your questions useful. If you prefer, you can also send us an e-mail at [help@testingmom.com](mailto:help@testingmom.com) and we'll be happy to answer it.

**15. I'm not sure if you have practice questions for a particular test that my child will be taking. How do I find out?**

Just send your question to [help@testingmom.com](mailto:help@testingmom.com) and we'll let you know. Be sure to include your child's age and current grade.

**16. What if my child is being given a test that you don't offer practice questions for? Is it worth it to practice a different test from the one my child will be given?**

If your child is being given a test that we don't list as having practice questions for, send a note to [help@testingmom.com](mailto:help@testingmom.com) letting us know your child's age and current grade and what test he will be taking. There are hundreds of tests that schools choose from in assessing children and there is much overlap and similarity among many of the tests. If we don't have practice questions for the test your child will be taking, we can usually tell you what practice questions we do have that will help your child get ready for the test he will be taking. If we don't have the right practice questions to help your child get ready, we will tell you that as well.



**17. How far in advance should I start doing practice questions with my child?**

Ideally between 6 months and a year. By doing practice questions with their children, many parents discover that their child has a weakness in a particular area. Some kids struggle with math questions, others with visual-spatial questions. Some children don't listen to the question and ask for it to be repeated (and testers are usually not allowed to repeat questions). By starting well in advance, you have plenty of time to work with your child on any underlying ability that is giving him trouble. We can give you ideas on just what to do, depending on where your child is having a hard time. On the other hand, even if you have just two weeks before your child is being tested, you can still prepare. In that case, all you want to do is to give your child an idea of the kinds of questions that will be asked so she'll know what is expected of her when tested. Work with your child up to an hour a day, but no more.

**18. I just found out my child is being tested next week and I only have a few days to prepare. Is it worth it to join?**

It is always helpful for a child to have practiced the type of questions she will see when she is tested. We recommend that you sign up at [TestingMom.com](http://TestingMom.com) for one month and practice with your child the type of question she will be given when tested. Make sure that you cancel your membership when you are finished by following the cancellation procedure as described above.